



"One Source, One Door"

Warranty Return Form

Customer Details

Dealer ID: _____ Customer PO: _____
 Customer Name: _____
 Original Owners: y/n Is this a multi or single family residence? m/s

Door and Parts Return / Warranty

Date: _____ Install Date: _____
 Martin Door Return #: _____ Original Order ID: _____
 Martin Door Part ID: _____
 Part Descriptions: _____
 Detail Part Problem: _____

Opener Return / Warranty

Date: _____ Install Date: _____
 Martin Door Return #: _____ Original Order ID: _____
 Manufacture's Return #: _____
 Martin Door Part ID: _____
 Part Descriptions: _____
 Manufacture's Serial #: _____

Internal Use

Date Received: _____ Date Notified: _____
 Date Returned to Mfg: _____ Accounting: _____
 Return Comments: _____

*Pictures are required on all damage claims; powder coat, paint, or rust issues; and all broken hardware or parts (not needed for spring wire break due to fatigue over five years). Please note pictures must be taken at job site and must be in focus.

*Please note you will only be credited for the parts you return and after the operator/parts are tested by the manufacturer.

*Warranty/Return has to be within the operators warranty to be eligible for credit.

Please see www.liftmaster.com or www.geniecompany.com for details.

Notes:

AD-SC09-02

Martin Garage Doors

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www.martindoor.com
 Made In USA
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