

CANCELLATION AND RETURN POLICY

The following guidelines apply for any cancellation or return requests:

Door Style	Cancellation Fee If Released To Production But Not Built	Cancellation Fee If Built or Shipped
Standard and Cornerstone Doors 7'0" & 8'0" high and 8'0", 8'2", 9'0", 9'2", 16'0", 16'2" wide^	No Fee	10% of section bundle cost
All other doors	\$50	Up to 100% of section bundle cost^^
Will Call	Will Call orders not picked up within 30 days will be invoiced at full price and the product will be disposed.	

All cancellations must be approved and processed by Martin Door Customer Service Team. Returns for all shipped doors must be returned in new, uninstalled condition, approved by Martin Door Customer Service Team and accompanied by a Return Material Authorization (RMA).

If you have any questions about this policy or about any other Martin Door products, policies or news, please feel free to contact your Account Executive.

^Excludes doors with windows, insulation, external locks, mail slots or powder coating.

^^In select circumstances where a door is partially built, a cancellation fee less than 100% may be assessed at Martin's sole discretion based on materials and labor expended. We will work with you to arrive at the fairest solution for all parties.

Notes:

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Made In USA



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