MARTIN DC3700/DC2500 GARAGE DOOR OPENER SYSTEM

DC3700: Belt only up to 12' (3700) high doors / DC2500: Chain only up to 10' (3050) high doors



INSTRUCTION MANUAL

For Installation of residential garage doors: -All brands* - Center mount only -Martin models WL, RA, HT, FL SL, SP CM, MO, CH - Center or side mount -Martin Electric (combination) models WLE, HTE, CME, RAE, FLE, CHE - Center or side mount

- See page 5 for IMPORTANT INSTALLATION, MAINTENANCE & SAFETY INSTRUCTIONS
 - This instruction manual features "Low Risk" Martin Finger Shield Garage Doors
 - WARNING! The back page helps you determine if your garage door is *"HIGH RISK".











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MARTIN DC3700/DC2500 GARAGE DOOR OPENER PACKAGE CONTENTS: 1 - POWER HEAD BOX, 1 - RAIL ASSEMBLY BOX



WARNING TO REDUCE THE RISK OF SEVERE INJURY OR DEATH, READ AND FOLLOW ALL INSTRUCTIONS

Do not install this opener or any other opener on "HIGH RISK" garage doors that may cause severe injury, entrapment or death! See back page for serious injuries which may occur if "HIGH RISK" areas are left uncorrected.

Martin Finger Shield Garage Doors are "Low Risk".

IMPORTANT INSTALLATION INSTRUCTIONS

- Untrained or Negligent Installing, Adjusting and Servicing can be Dangerous! The garage door springs and related parts can cause serious injury or death! IF YOU ARE UNSURE, CALLA TRAINED MARTIN DOOR DEALER!
- Garage door should be balanced and easy to open and close by hand.
- Locks should be disabled and pull down ropes should be removed.
- Locate wall control/push button within sight of door, at min. height of 5' (1520) so small children cannot reach it, and away from all moving parts of door. See Step 8.
- Emergency release tag should be installed above knob and adjusted to about 6' (1830) above the floor. Opener should be 7' (2130) above floor. See Step 9.
- **Risk of electrical shock** is explained in Step10. Do not connect opener to source of power until instructed to do so.
- Entrapment and warning labels should be installed next to the wall control/push button as explained in Step 14.

IMPORTANT MAINTENANCE & SAFETY INSTRUCTIONS

- **Monthly**, check the opener's down cycle safety reverse. The door must reverse when it contacts a 1 1/2" (38) high object (or a 2X4 board laid flat) on the floor, in line with the door opener. A closing door must also reverse if the photo eyes are interrupted. See Steps 12,13.
- Always keep the moving door in sight and away from people and objects until it is completely closed. NO ONE SHOULD CROSS THE PATH OF THE MOVING DOOR.
- **Do not allow children** to operate or play with the garage door controls. Keep the remote control away from children.
- **The emergency release** should only be used when garage door is in the closed position. Weak or broken springs may cause door to fall if released in the open position, increasing the risk of severe injury or death. Use caution when using the release with door open.
- Monthly visually check the lift cables, spring assembly, hardware, etc. for wear and stability.
- If the Safety Reverse or any other part of the garage door and opener system do not work properly, or if you do not understand, call a trained Martin Door Dealer.

SAVE THESE IMPORTANT INSTRUCTIONS

THE FOLLOWING ITEMS ARE HELPFUL TO COMPLETE A SATISFACTORY MARTIN GARAGE DOOR OPENER INSTALLATION:

- 1. Hammer
- 2. Level (magnetic)
- Hacksaw
 Wire Cutters

PARENTHESIS () ARE MILLIMETERS IN THIS INSTRUCTION MANUAL.

ALL MEASUREMENTS IN

- 5. 18' (5.5) measuring tape
- 6. Socket wrench set for 7/16 (11), and 9/16 (14) with 3 (76) extension
- 7. Regular and phillips screwdriver
- 8. End wrench set for 7/16" (11), and 9/16" (14)
- 9. 10/40 motor oil lubricant
- 10. Wax lubricant (paraffin, candle, etc.)
- 11. Cordless drill with 1/8" (3), 13/64" (5), 1/4" (6) bits plus 1/4" and 3/8" (6 and 10) masonry bits
- 12. Step ladder (not shown)
- 13. Pencil
- 14. Punched angle opener hanger: 8' X 1-1/4" X 1-1/4" (2440 X 32 X 32)

NOTE: Bolts, lock nuts and lag screws for fastening the punched angle are furnished with the door opener hardware fasteners.



OPENER DOOR BRACKET GUIDELINES

ONLY Martin Finger Shield Garage Door Systems allow you to choose center, off center or side mounting for a safer, more attractive opener installation

WARNING! Other brand doors are designed for center mounted openers only. Off center or side mounted installations may result in other brand doors binding, side shifting, twisting, and falling, as the lift cables detach from the cable drums

SPECIAL GUIDELINES:

For 8" (203) low clearance track installations, the strut and the opener door bracket are fastened 2" (51) lower than shown.

For 2 ¹/₂" (64) and 4 ¹/₄" (108) low clearance track installations the opener door bracket and top roller bracket are lowered 2" (51). The strut is not lowered. Fasten the opener power arm to the top hole of the opener door bracket.

A Martin Opener requires 1 ½" (38) more clearance than the required garage door clearance.

Doors over 18'2" (5540) wide should use side mount opener installation only. The opener door bracket will not fit on wide doors with "U" / "C" struts and double end stiles. If door has double end stiles with double top roller brackets, drill out hole in end of curved power arm to 7/16" (14) and attach direct to the long stem roller shaft between the double top roller brackets. This makes a solid side mount opener installation.



LEFT SIDE MOUNT INSTALLATION



CENTER AND OFF CENTER MOUNT INSTALLATION



DRILL 1/8" (3) HOLE AND FASTEN OPENER DOOR BRACKET TO STRUT AND DOOR SECTION

INSTALLATION INSTRUCTIONS FOR A MARTIN DC3700 GARAGE DOOR OPENER SYSTEM

THESE INSTRUCTIONS ARE INTENDED FOR PROFESSIONAL GARAGE DOOR OPENER INSTALLERS. <u>READ THROUGH THE COMPLETE INSTRUCTION MANUALAND</u> <u>APPLICABLE SUPPLEMENTAL INSTRUCTIONS BEFORE BEGINNING.</u>

STEP 1 FASTENING THE OPENER DOOR BRACKET

Study "Opener Door Bracket Guidelines" on page 6.

Decide if the opener will be mounted to the center, off center or side of the garage door. Center and off center mounted openers always require a "full width" top strut on the door. If side mounted, Martin Doors up to 12'2" (3700) wide may or may not require a top strut.

Fasten the opener door bracket under the top roller bracket for side mounting or on the stile and strut for center/off center mounting. Fasten with 1/4" x 1" Thread Forming Screws.

Fasten the curved power arm to the opener door bracket with 3/8" X 1" short neck carriage bolt and two 3/8" lock nuts as shown in the "Opener Door Bracket Guidelines" on page 6.

Raise the curved opener power arm straight up and touch the torsion tube or spring. Make a vertical mark on header, in line with the power arm. This mark will be the vertically centered location for the opener header bracket. See Figure 1

Note: To hold the top of the curved power arm from falling down, temporarily tie it to the top of the door bracket or strut. See Figure 1

STEP 2 FASTENING THE OPENER HEADER BRACKET

Make a horizontal mark on the header 2" (51) above the highest movement of the door as it opens. See figure 2.

The following are approximate measurements above the top of a closed door to the horizontal mark on the header:

- 11 1/2" (292) for 12" (305) regular clearance track.
- 6 1/2" (165) for 8" (203) low clearance track.
- 5" (127) for 4 1/4" (108) low clearance track.
- 3 1/2" (89) for 2 1/2" (64) low clearance track.

Fasten the opener header bracket to the header with two 5/16" X 2" lag screws. The vertical and horizontal marks are the "centered location" marks.



STEP 3

FASTENING THE RAIL ASSEMBLY TO THE POWER HEAD

Place the rail assembly onto the power head chassis by lining up the sprocket assembly opening with motor shaft. Make sure the shaft engages teeth inside sprocket assembly. Press rail assembly down firmly onto shaft and power head chassis. DO NOT HAMMER!

Fasten 2 "C" brackets over rail assembly and onto chassis. Flanges on "C" brackets must fit into the four recessed areas on chassis. The rail assembly must be at a right angle to the power head for the "C" brackets to fit properly. See Figure 3

Insert 6 X 14 mm chassis screws through "C" bracket holes and into chassis holes, and tighten screws by hand with a phillips screw driver. The "C" brackets must firmly hold rail assembly to chassis. See Figures 3, 4.

Do not remove tape around the trolley and straight power arm until Step 9. The trolley has been taped at the correct location so that the belt or chain position tab will activate the position switch, and opener computer correctly. The activation begins when the opener opens the door, from the closed position, for the first time. See Figure 5



Place power head on stepladder, positioning front of rail assembly on torsion tube (or on torsion spring if side mounted) for stability. See Figure 5

Position rail assembly end-stop within the opener header bracket and insert clevis pin through the end-stop and opener header bracket Attach the cotter ring to the end of the clevis pin. See Figure 6







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STEP 5 MOUNT OPENER TO CEILING

Raise the opener power head high enough to allow the door to be fully opened. OPEN DOOR BY HAND. Set a $1\frac{1}{2}$ " (38) high object on the top part of the door, under the rail assembly. Center the rail assembly with the opener door bracket. See Figure 11

Twist rail support bracket onto rail assembly. See Figures 7 and 8 $\,$

Slide the rail support bracket forward or backward on the rail assembly to the best location for fastening to the ceiling. See Figure 8

Fasten the 5" (127) punched angle and the rail support bracket locks to the rail support bracket. See Figure 9

Fasten optional punched angle diagonally from 5" (127) punched angle to ceiling for correct stability. See Figure 11

NOTE: If clearance is limited, the rail support bracket can be fastened directly to the ceiling with no 5" (127) punched angle or rail support bracket locks. See Figure 8

Fasten an extra rail support bracket to 13'6" (4100) or 15'6" (4700) long rail assemblies for extra high doors. Fasten the extra rail support bracket to the rail assembly at about 30% to 50% back from header. See Figure 12

FIGURE 7

FIGURE 8

RAIL ASSEMBLY

RAIL

ASSEMBLY





POWER HEAD RAILASSEMBLY EXTRA RAI BRACKET I

EXTRA RAIL SUPPORT BRACKET FOR 13'6" (4100) OR 15'6" (4700) RAIL ASSEMBLY

STEP 6 LIGHT BULBS AND LIGHT LENSES

Twist 2 light bulbs (1 for DC2500), maximum 60W, into light bulb sockets.

Position light lens tabs with corresponding slots in power head chassis. Snap light lens onto chassis first. Next, position light lens tabs with slots in power head and snap securely into place. See Figure 12A or 12B

STEP 7

PHOTO EYES SAFETY SYSTEM

CLOSE DOOR BY HAND BEFORE BEGINNING!

MOUNTING PHOTO EYES DIRECTLY TO SIDE WALL:

Locate mounting position 3" (76) to 5" (127) above the floor. Mark and drill 1/16" (1.5) pilot hole into wall. (If mounting to concrete or drywall instead of wood, use anchors provided and drill 3/16" (5) pilot hole).

Fasten tapered-head screw into wall. Do not tighten screw. Allow screw head to protrude (approximately 3/8" (9.5)) from wall.

Position the top slot hole on the back of the photo eye holder onto screw and push down to lock in place. See Figure 13

Fasten tapered head screw through the curved channel slot at the bottom of the photo eye holder after drilling correct pilot hole. Repeat process for other photo eye and photo eye holder. See Figure 13

Align photo eyes so they face each other. In Step 12 you will be instructed to check the alignment. Tighten wing nut on each photo eye by hand. See Figure 14

MOUNTING PHOTO EYES TO BRACKET:

Locate mounting position 3" (76) to 5" (127) above the floor for photo eye brackets. Brackets can be mounted in any position as long as photo eye beam has a clear path from one side of door to the other side after mounting. See pages 4 and 5

Mark and drill two 1/16" (1.5) pilot holes into wall. (If mounting to concrete or drywall instead of wood, use anchors provided and drill two 3/16" (5) pilot holes).

Using round-head screws provided, fasten bracket to wall. Attach photo eye to bracket by aligning tabs and center pin and snapping into place Photo eye wiring should exit downward. Repeat process for other bracket. See Figures 15 and 16

Align photo eyes so they face each other. In Step 12 you will be instructed to check the alignment. Tighten wing nut on each photo eye by hand. See Figure 16

ATTENTION: In dual door installations, the "Receiver" photo eyes (as marked on each of the photo eyes) should be mounted on the far outsides. The "Transmitter" photo eyes should be mounted on the insides.



*****STEP 7** CONTINUED***

CONNECTING WIRES TO POWER HEAD

Route wiring through clip on bottom of photo eye holder, then run wires along wall and ceiling to power head chassis. Use provided staples to fasten wiring to wall, joists and/or ceiling. Do not pinch wiring.

NOTE: As an alternative, the wiring can be routed along the top of the rail assembly, or along the outside of the garage door track. Be sure the wiring is routed away from all moving parts of door and rail assembly.

Open the control panel cover by slightly pulling on the cutout, allowing the cover to hang open. To remove, pull firmly on the cover corner near one of the hinges. Do not twist cover or hinges may break. See Figure 23

Route wires through wire guide at top of power head chassis into terminal area of control panel. Separate the dbl. wire from each photo eye into two single wires: 1) the white wire and 2) the black striped wire. See Figure 17

Remove about 1/2" (13) of insulation from the end of each of the four single wires. Twist the white wire ends together and twist the black striped wire ends together. Insert twisted white wire ends firmly into terminal hole #1 by pushing directly into hole. If wires are difficult to insert, a screwdriver may be used to depress the terminal tab while inserting the wires. To remove wiring, depress terminal tab again and pull wiring out. Repeat procedure for the twisted black striped wire ends, except insert them into terminal hole #2. See Figure 17

STEP 8 WALL CONTROL / PUSH BUTTON

The wall control/push button will allow you to control your garage door from inside the garage. It must be mounted within sight of the garage door, clear of all moving garage door parts or any associated parts, at least 5' (1520) above the floor, out of children's reach. The wall control/push button should only be used when the door area is free of people or any obstructions.

FASTENING THE WALL CONTROL:

Attach wiring to back of wall control. White wire end attaches to terminal #3 screw, black striped wire end attaches to terminal #4 screw.

Locate where top mounting screw will go. Mark location on wall. Drill 1/16" (1.5) pilot hole into wall. Fasten top screw into wall with screw head out from wall about 1/8" (3). Fasten wall control into top slot hole by pushing down firmly onto screw head. For drywall, concrete, etc., drill 3/16" (5) pilot hole for anchors. See Figure 18

Mark and drill 1/16"(1.5) pilot hole through bottom screw hole. Insert screw through bottom hole from the front, and tighten screw. Route wiring from behind through one of the recessed cutouts. Avoid pinching the wires.

CONNECTING WIRES:

Route wiring through cutout, along wall and ceiling, to opener power head chassis. Use provided staples to secure wiring. Do not pinch wiring.

Route wiring through wire guide of chassis to terminal area of control panel. See Figure 17

Remove about 1/2" (13) of insulation from the end of each wire. Insert white wire end firmly into terminal hole #3. Insert black striped wire end into terminal #4. To remove wiring, depress tab and pull out wiring. Multiple wall controls may be installed, parallel or series, if wires are properly connected to terminals 3 and 4 as explained.





FIGURE 18



STEP 9 **FASTENING POWER ARMS**

Close the garage door by hand.

Remove tape from rail assembly holding straight power arm and allow it to hang freely. See Figure 19

Pull the emergency release cord to disconnect trolley. Slide trolley to about 12" (305) from the opener header bracket. See Figure 20

Position straight power arm and curved power arm so at least two sets of holes line up.

Fasten arms together with 3/8" X 1" short neck carriage bolts and 3/8" lock nuts. Remove Temporary Tie. See Figures 19 and 20

Pull the emergency release cord to activate trolley. Open door manually until trolley locks with belt or chain connector inside rail assembly. Pulling down on the emergency release cord with the attached knob connects or disconnects the trolley to the connector on the chain or belt. See Figure 21

Always close the door before releasing the trolley from the connector. The emergency release tag must be installed above the knob and adjusted to about 6' (1830) above the floor. See Figure 20

Do Not Use the Emergency Release Cord And Knob To Pull Door Open Or Closed.

RAIL ASSEMBLY

EMERGENCY RELEASE CORD

KNOB





FIGURE 21

PULL DOWN TO ENGAGE PULL DOWN TO DISENGAGE

STEP 10 CONNECT OPENER TO POWER

CORD AND PLUG

To reduce the risk of electric shock, your opener is provided with an insulated power cord with a 3-prong grounding plug. The power cord permits easy connection to and disconnection from an electrical outlet. The power cord must be plugged-in to a standard grounded outlet. If there is no outlet available at the location, you must have a qualified electrician install an approved-grounded outlet at the proper location.

WARNING! To help prevent electrocution or fire, etc., the installation and wiring and outlet must be done in accordance with local electrical and building codes. DO NOT use an extension cord. DO NOT use a 3-prong to 2-prong plug adapter. DO NOT modify or cut off the grounding pin on the plug.

Plug the power cord into a properly grounded outlet. The#8 LED on the opener control panel will illuminate, showing that the power is on. See Figure 23

OPTIONAL PERMANENT WIRING: (If required by your local electrical code) WARNING! Contact a qualified electrician to run the necessary wiring to your opener and to perform the electrical connections.

Disconnect the power at the circuit breaker.

Remove the Power Head Housing. Unsnap the power cord strain relief cover by disengaging the tabs. Cut the power cord within 6" (152) of the terminal block. Replace the strain relief cover by snapping tabs back into place. Knock out conduit hole, and bring in the permanent wiring and conduit. Secure conduit to chassis. Attach wiring using suitable wire nuts (not provided). Reinstall power head housing.

Connect power at the breaker. The #8 LED on the opener control panel will illuminate, showing that the power is on. See Figure 22

STEP 11 MARTIN "SMART COMPUTER" CONTROL PANEL

Open and remove the control panel cover by pulling firmly on the cover corner near one of the hinges. Do not twist cover or hinges may break. See Figure 23

The 3 Control Panel Buttons are labeled "P", "+", and "-". The circular display contains 8 numbered LED's. See Figure 24

NOTE: When setting the adjustments, face the garage door while looking up at the control panel.

The LED's show useful information regarding the opener's normal use as well as Troubleshooting. See Figure 24

FIGURE 22 OPTIONAL PERMANENT WIRING



CIRCULAR LED DISPLAY

CONTROL PANEL BUTTONS

STEP 11 CONTINUED

SETTING THE ADJUSTMENTS

Before beginning, confirm that the garage door is closed, the opener installation is complete, the trolley is connected to the chain or belt connector, and the #8 LED is illuminated showing that the power is on.

The adjustments that can be made are Open Travel Limit, Close Travel Limit, Opening Force, Closing Force, and the first Transmitter Programming.

REFER TO THE FOLLOWING TO PROGRAM OR CHANGE THE PROGRAM OF THE MARTIN "SMART COMPUTER":

TO PROGRAM

Press and hold the "P" button for about 5 seconds. When all LEDs illuminate release the button. See Figure 25

OPEN TRAVEL LIMIT

LED #2 should be blinking. Press and hold the "+" until the door is in the opened position. Release this button. If the door is not in the desired position, press the "+" button or the "-" button to move it slightly. Once the door is in the desired position, press and release the "P" button. See Figure 26

CLOSE TRAVEL LIMIT

LED #4 should be blinking. Press and hold the "-" button until the door is in the closed position. Release the button. If the door is not in desired position, press the "+" or the "-" button to move it slightly. Once the door is in the desired position, press and release the "P" button. See Figure 27

Attention! Do not close door tight on floor.

UP FORCE

LED #2 and #6 should be blinking. Press and release the "+" or "-" button once. The illuminated LEDs around the display will display the current force setting. By pressing the "+" or "-" key, the force can be increased (+) or decreased (-). The force should be set as low as possible. A suggestion is LEDs #1 and #2 should illuminate for one-car size doors and LEDs #1, #2, #3 for two-car size doors. Once the desired force is selected, press and release the "P" button. See Figure 28



STEP 11 CONTINUED

DOWN FORCE

LED #4 and #6 should be blinking. Press and release the "+" or "-" button once. The illuminated LEDs around the display will display the current force setting. By pressing the "+" or "-" key, the force can be increased (+) or decreased (-). The force should be set as low as possible. A suggestion is LEDs #1 and #2 should illuminate for one-car size doors and LEDs #1, #2, #3 for two-car size doors. Once the desired force is selected, press and release the "P" button. See Figure 29

TRANSMITTER PROGRAMMING

LED #7 should be blinking. While LED #7 is blinking, press and hold the desired button on the transmitter. When the LED #7 blinks rapidly, release the transmitter button. The opener has now learned the particular code of this transmitter. Press and release the "P" button. This stores the code in memory. See Figure 30

END PROGRAMMING

LED #8 should be illuminated. Press transmitter button to open and close the door two times. This allows the opener smart computer to set its complete memory and "learn" the proper operating levels. Each time the door is opened or closed the #5 LED illuminates about 2 seconds as the belt or chain activates the position switch on the power head chassis. This is a visual check regarding computer memory retention. The "smart computer" retains memory even after a power outage. See Figure 31

NOTE: If one setting needs to be changed without adjusting any of the other settings, simply press and hold the "P" button for about 5 seconds, then press and release "P" repeatedly until the desired setting is reached. This bypasses the unneeded adjustments. When desired setting is complete, simply press "P" as many times as needed to return the opener to normal operating mode with LED #8 illuminated.



WARNING TO REDUCE THE RISK OF SEVERE INJURY OR DEATH, READ AND FOLLOW ALL INSTRUCTIONS

IMPORTANT MAINTENANCE & SAFETY INSTRUCTIONS

- Monthly, check the opener's down cycle safety reverse. The door must reverse when it contacts a 1 1/2" (38) high object (or a 2X4 board laid flat) on the floor, in line with the door opener. A closing door must also reverse if the photo eyes are interrupted. See Steps 12,13.
- Always keep the moving door in sight and away from people and objects until it is completely closed. NO ONE SHOULD CROSS THE PATH OF THE MOVING DOOR.
- **Do not allow children** to operate or play with the garage door controls. Keep the remote control away from children.
- If the Safety Reverse or any other part of the garage door and opener system do not work properly, or if you do not understand, call a trained Martin Door Dealer.

- The emergency release should only be used when garage door is in the closed position. Weak or broken springs may cause door to fall, if released in the open position, increasing the risk of severe injury or death. Use caution when using the release with door open.
- Monthly visually check lift cables, spring assembly, hardware, etc. for wear and stability.
- **KEEP GARAGE DOOR PROPERLY BALANCED.** See garage door owner's manual. An improperly balanced door increases the risk of severe injury or death. Call a trained Martin Door Dealer to repair lift cables, spring assemblies and other hardware.

SAVE THESE IMPORTANT INSTRUCTIONS

STEP 12 **TEST DOWN FORCE REVERSAL**

Place a 1 1/2"(38) high object (or a 2X4 laid flat) on the floor, in line with the door opener. When the closing door contacts the object, it should stop, reverse, and automatically return to the open position. If the door does not reverse, reset the down travel limit so that the door travels slightly further down in the closed direction. Then, retest the unit as described above. See Figure 32

NOTE: Rail assembly may require center support to ceiling.

WARNING! If the door does not reverse, disconnect your opener and call a trained Martin Door Dealer.

STEP 13 TEST DOWN CYCLE PHOTO EYES REVERSAL

Photo eyes must be clean and properly aligned. Loosen wing nuts to rotate photo eyes vertically or horizontally for correct alignment. See Figure 33.

The green light on the transmitter photo eye and the red light on the receiver photo eve must illuminate or the door will not close. See Figure 34

Start the door in the downward direction. Interrupt the invisible beam by waving a solid object between the photo eves. The Door Must Reverse! See Figure 35

Ø

Faulty photo eyes can be bypassed with constant pressure on a wall control/push button or transmitter button.

NOTE: To test the Up Force, place an object to stop the door in its upward direction. The opener should stop when the door contacts the object. The Martin Opener also has a third reversal protection system, which automatically opens the door in 30 seconds if Opener Reversal System fails or if the door is unable to completely close in 30 seconds time.

STEP 14 APPLY LABELS TO INSIDE OF GARAGE

Martin Finger Shield[™] Garage Door and Opener Systems include a maintenance and warning label on a packet fastened to the backside of the #3 door section. Inside the packet are the owners garage door and opener instruction manuals. See Figure 32

Important safety and instruction labels are included with your opener package. These labels and the Instruction Manual must be fastened inside your garage where they can be easily seen by all. We recommend fastening them next to the wall control. To fasten labels, peel off the protective backing, and press onto smooth, clean surface. Tacks or additional adhesive may be necessary. DO NOT PAINT OVER ANY LABELS. See Figure 32



STEP 15 TRANSMITTERS

THE BATTERY:

Remove battery compartment cover (back of transmitter) by using small screwdriver or finger nail. Place the 12V battery (always use type 23A) as shown. See Figure 36

TRANSMITTER MOUNTING CHOICES:

Transmitter can be carried alone, attached to a key chain, attached to the mounting bracket which is fastened to a surface with Velcro or screws, or attached to the visor clip assembly. See Figure 37

MULTIPLE TRANSMITTERS:

Each transmitter has been factory programmed with different private security codes. For your information there are 284 trillion different codes. 2-channel transmitters have 2 different codes. 4-channel transmitters have 4 different codes. A transmitter that accompanies a Power Head has at least one code that is programmed to that Power Head during its final test. Transmitters that are purchased separately as accessories have their own different codes that must be changed to match your present transmitter.

Connect the programming cable to both transmitters. See Figures 36, 38 and 39

Press and hold button on your present transmitter. Indicator light will blink. See Figure 39A. Press and hold the button on the new or second transmitter. Code transfer will occur in approximately 2 seconds when the indicator light on the new transmitter liluminates continuously. See Figure 39B

TRANSMITTER OPERATION:

Press button until garage door begins to move. The indicator light on the transmitter will be blinking. Press button at any time during travel to stop the garage door. See Figure 40





STEP 15 CONTINUED

ANTENNA:

The antenna wire on the back of the opener can have multiple arrangements. See Figures 41 and 42. In a "normal installation" the distance from the transmitter to the power head should be 50' (15000) to 150' (45000). Do not lengthen or shorten the antenna.

Coll antenna, about 10" (250) diameter, and fasten to the back of power head with a string tie. See Figure 41. If the distance is less than 50' (15000), the antenna wire may be placed in various positions for improvement. See Figure 42

NOTE: The distance from the transmitter to the opener power head may be reduced by electrical interference in the area, spherical disturbances in the area, various lights or transformers in and out of the garage, automatic sprinkler system timers, various audible or inaudible sounds, noise, radio signals in the area, concrete, steel or lead in and around the garage, antenna wire touching any metal like punched angle. Use plastic or string type ties to hang antenna wire away from punched angle, etc.

STEP 16 WALL CONTROL/PUSH BUTTON OPERATION

The wall control button will illuminate when the wires are properly connected as explained in Step 8.

Press wall control/push button until garage door begins to move. Press button at any time during travel to stop the garage door. See Figure 43

The vacation lock button on the wall control is used to lock out all remote control transmitters. The wall control button or keyless entry system can still activate the door.

Press and hold vacation lock button for 2-3 seconds. The wall control button will blink continuously while lock mode is active. To unlock, press and hold vacation lock button for 2-3 seconds. The wall control button will then return to normal illumination. See Figure 43

NOTE: The opener will accept multiple wall controls/push buttons if the wires are properly connected as explained in STEP 5.

OPENER LIGHTS OPERATION:

Lights will illuminate for about 4 minutes whenever opener is activated. Lights will blink if the opener senses an obstruction. To stop lights from blinking, remove obstruction and operate door normally.

Lights can be turned on and off by manually pushing light switch button on the wall control. Lights turned on manually can only be turned off by manually pushing light switch button. See Figure 43





MAR	TIN DC 3700 POWER HEAD AS - EXPLODED VIEW -	SEMBLY 7
NC DC RE	DTE: THE MARTIN 2500 HAS ONE AR LIGHT LENS	2 3 4 3 1 3 1 2 3 1 1 1 1 1 1 1 1 1 1
ltem	Description	
1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 20.	Light Lens Light socket Holder Light socket w/ Wire Harness Chassis w/ Labels Position Switch Holder w/ Switch and Screw Position Switch Power Cord Strain Relief Cover Terminal Block Logic Board (LB) Wire Harness (XFR to LB) Transformer w/ Screws (2) Motor Assembly complete with: Motor, Mounting F RPM Sensor w/ Harness, RPM Wheel, Screws RPM Sensor w/ Harness and Screw Housing w/ Screw & Labels Control Panel Cover w/ Label LED Light Guide LED Light Guide Holder Varistor Black Motor Shaft Adapter (DC2500 only)	Hate, 4

MARTIN DC 3700 BELT RAIL ASSEMBLY - EXPLODED VIEW -

Description	
C-Rail Drive Sprocket Drive Sprocket Holder w/ Screws (2) Belt Guide Roller Roller Holder (2 piece) Rail End-Stop w/ Screws (2) Tension Bolt Assembly w/ Bolt, Spring, Washer, and Locknut Drive Belt w/ Position Tab Connector Assembly Trolley w/ Knob, Tag and Emergency Release Cord Straight Power Arm Emergency Release Tag	
t,	11 PIN 12 13

MARTIN DC 2500 CHAIN RAIL ASSEMBLY - EXPLODED VIEW -

item	Description	
1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13.	C-Rail Drive Sprocket Drive Sprocket Holder w/ Screws (2) Roller Roller Holder (2 piece) Rail End-Stop w/ Screws (2) Tension Bolt Assembly w/ Bolt, Spring, Washer, and Locknut Drive Chain w/ Position Tab Connector Assembly Trolley w/ Knob, Tag and Emergency Release Cord Straight Power Arm Emergency Release Tag and Knob	



HAVING A PROBLEM?	
Situation:	Likely Cause and Solution
Opener does not	Does opener have electricity? Plug a lamp into the electric outlet. If it does not turn on, have a profession service the electric outlet.
operate from either the	Have you disengaged all locks on door? If not, do so.
wall control/push button	Has snow or ice built up under door? Door may be frozen to ground. Remove any restrictions.
or transmitter:	The garage door spring may be broken. Call a trained Martin Door Dealer.
Opener operates from	Are wiring connections correct? Check wall control wiring. See STEP 8.
transmitter but not from	Is wall control button lighted? If not, disconnect wires to wall control and momentarily touch together. If opener runs, replace
wall control/push button:	wall control. If opener does not run, check wiring connections at opener and check wires for shorts or breaks under staples.
Opener operates from	Is the wall control button light blinking? If so, your opener is in the vacation / lock mode. Push vacation lock button to turn off.
wall control/push button	Has the opener learned the code of the transmitter? Repeat transmitter programming steps. See STEP 15.
but not the transmitter:	Have all transmitters been set with the same code? Repeat code learning procedure. See STEP 15.
	Does the transmitter indicator light blink when the transmitter button is pressed? If not, replace battery.
	Are photo eyes obstructed? If so, door will only close while wall control/push button is pressed and held.
Door does not	Is something obstructing the door? Remove obstructions only after ensuring door area is free of persons, pets, and any other objects.
open completely:	If door has been working properly but now doesn't, increase the up force and/or reset the open travel limit. After
	adjustment Is completed, repeat the reversal tests. See STEP 12.
Door does not close	Is something obstructing the door or in the path of the photo eyes? Remove obstructions only after ensuring door area is free of
completely:	persons, pets, and any other objects. Rail assembly may require a center support to ceiling.
	If door has been working properly but now doesn't, increase the down force and/or reset the close travel limit. After
	adjustment Is completed, repeat the reversal tests. See STEP 13.
Door opens but will	Check the photo eyes for proper connection and alignment. Clean the photo eyes.
not close at all:	Increase force in down direction. After adjustment is completed, repeat The reversal tests. See STEP 12.
Door reverses for no	Is something obstructing the door? Clear ice, snow, sand or dirt from garage floor area where garage door closes. Also, pull emergency
apparent reason:	release knob in closed position. Open door manually. If it is unbalanced or a broken spring, call a trained Martin Door Dealer.
	Review and increase force adjustment setting for down travel. If door reverses from fully closed position, decrease travel limits.
	After adjustment Is completed, repeat the reversal tests. See STEP 12.
Opener lights do not	Replace the light bulb(s)maximum 60 watts each. Use a standard size garage door opener bulb if regular type bulb burns out prematurely.
illuminate:	
Opener light does not	Is the wall control light switch on? Press light switch button to turn off.
turn off:	
Opener strains or	Door may be out of balance or springs are broken. Close the door and use emergency release cord to disconnect trolley. Open and
maximum force is	close door manually. A properly balanced door will hold itself halfway open while being supported entirely by its springs. If it does not,
needed to operate	leave trolley disconnected and call a trained Martin Door Dealer. DO NOT increase the force to the opener to compensate for
door:	unbalanced or damaged door.
Opener does not move	Springs are broken or door is out of balance. Call a trained Martin Door Dealer.
door at all:	Door may be locked with a manual door lock. Disable or remove any manual door locks.
Opener won't work due	Use the emergency release cord to disconnect trolley. Door can be opened and closed manually. When power is restored, reconnect
to power failure:	trolley and resume automatic operation of door. See STEP 10
Opener does not work	Install an external receive compatible with "Homelink". Call a trained Martin Door Dealer.
on "HomeLink"?	

USEFUL LED STATUS INFORMATION





Illuminates when door is in fully opened position. Illuminates when door is in fully closed position.



Illuminates for 2 seconds each time the position tab activates the position switch as the door opens or closes.

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Blinks when an obstruction is detected, door reverses, or other problem occurs.



Illuminates when opener is receiving signal from wall control button. Blinks rapidly when opener is receiving a signal from transmitter or keyless entry. Blinks slowly after activating vacation lock on wall control button



Illuminates when power is on.

TROUBLESHOOTING - FOR TRAINED MARTIN GARAGE DOOR SERVICE TECHNICIANS

LED DISPLAY AFTER PRESSING "P"	CODE	PROBLEM	SOLUTION
#6 Blinking	6	Photo eyes became obstructed during downward door travel	Remove obstruction from path of door. Clean photo eyes or realign photo eyes. See STEP 12
# 7 Blinking	7	Adjustments setting interrupted before completion	Door can be operated normally. Recheck adjustments if adjustment settings were not completed. See STEP 11.
# 1, # 8 Blinking	9	Defective RPM sensor.	Replace RPM sensor
# 2, # 8 Blinking	10	Force required to move door exceeded set force level	Check door for obstructions, proper manual operation, proper balance, or broken springs. Clear obstructions. If door is OK, increase force setting. After adjustment is made, repeat reversal test. See STEP 11.
# 3, # 8 Blinking	11	Opener exceeded maximum run time limit (30 seconds) for safety reverse	Make sure rail assembly is connected to power head and belt or chain is moving. If door is 12' (3700) high, professional installation of door is required to complete down cycle in less than 30 seconds.
# 7, # 8 Blinking	15	 Photo eyes not connected properly Photo eyes are dirty. Photo eyes not aligned. Other photo eyes fault. 	Check photo eyes wiring and connections. See STEP 7. Clean photo eyes. Realign photo eyes. Replace photo eyes.
# 1, # 7, # 8 Blinking	16	Force watchdog circuit found error	Readjust force and run opener up and down twice. After adjustment is made, repeat reversal test. See STEP 12.
# 1, # 5, # 6, # 7, # 8 Blinking	27	Power limit (RTS) sensitivity exceeded.	Check door for obstructions, proper manual operation, proper balance, or broken springs. Clear obstructions.
# 2, # 5, # 6, # 7, # 8 Bilnking	28	Self-Learned force limit exceeded	Check door for obstructions, proper manual operation, proper balance, or broken springs. Clear obstructions.
All LED's Blinking	36	Internal control error	Replace defective parts.

ATTENTION

If your door is "HIGH RISK", correct all areas listed below or replace it with a "Low Risk" Martin Finger Shield Garage Door.

IF UNSURE, CALL A TRAINED MARTIN DOOR DEALER

COMMON HIGH RISK GARAGE DOOR AREAS

WARNING

COMMON REPORTED SERIOUS INJURIES

- Exposed holes in tracks larger than 1/8" (3) Fingers entrapped or severed. Most are Children
- Exposed outside lift cables Most are Children.
- Exposed rollers moving in tracks with sharp leading edges. Fingers entrapped, cut or severed. Most are Children.
- Exposed center mount torsion springs or side mount extension springs Severing of body parts and death.
- Exposed, one-piece door, scissor arms with low stretch springs Body parts entrapped, broken or severed.

SECTIONAL DOORS





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