# **INSTRUCTION MANUAL** Featuring Martin "Low Risk" Finger Shield Garage Doors



With Photo Eyes DC2500e DC3700e DC3700e-H

Without Photo Eyes\* DC2500e-O DC3700e-O

\*Must be Ordered as a **UL Listed Martin Garage** Door and Opener System.

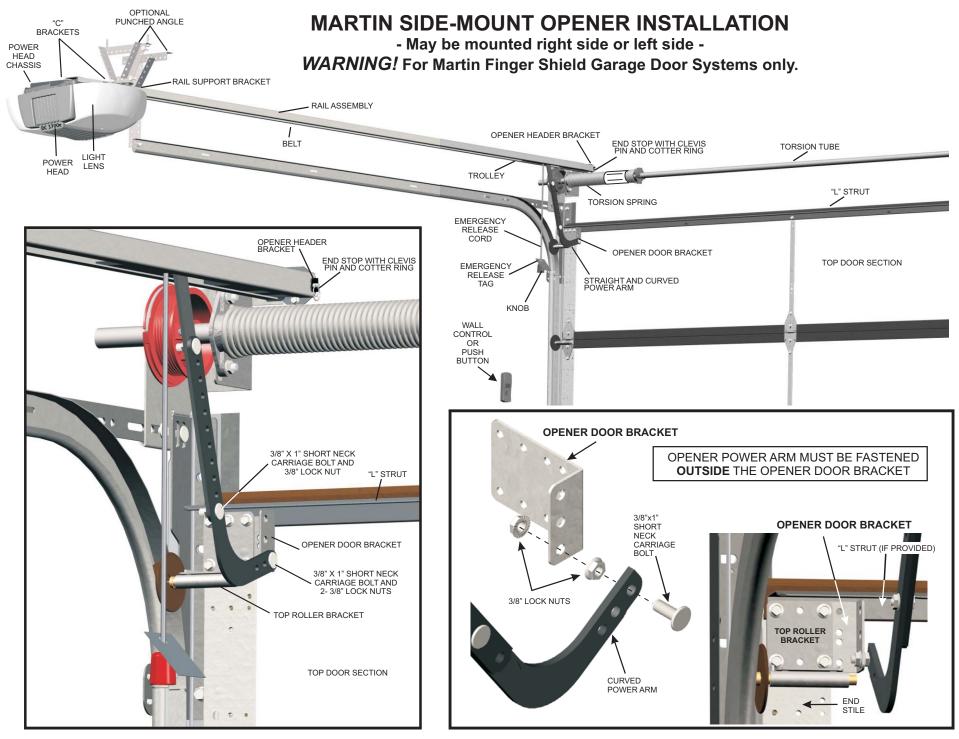
See page 5 for IMPORTANT INSTALLATION, MAINTENANCE & SAFETY INSTRUCTIONS

• \*WARNING! The back page helps you determine if your garage door is "HIGH RISK".



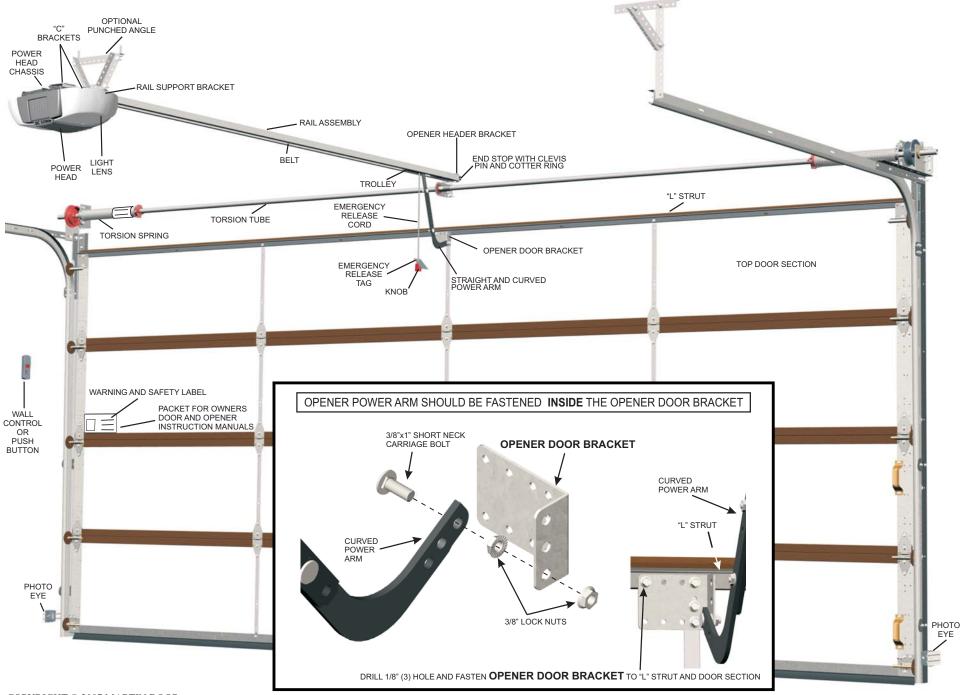




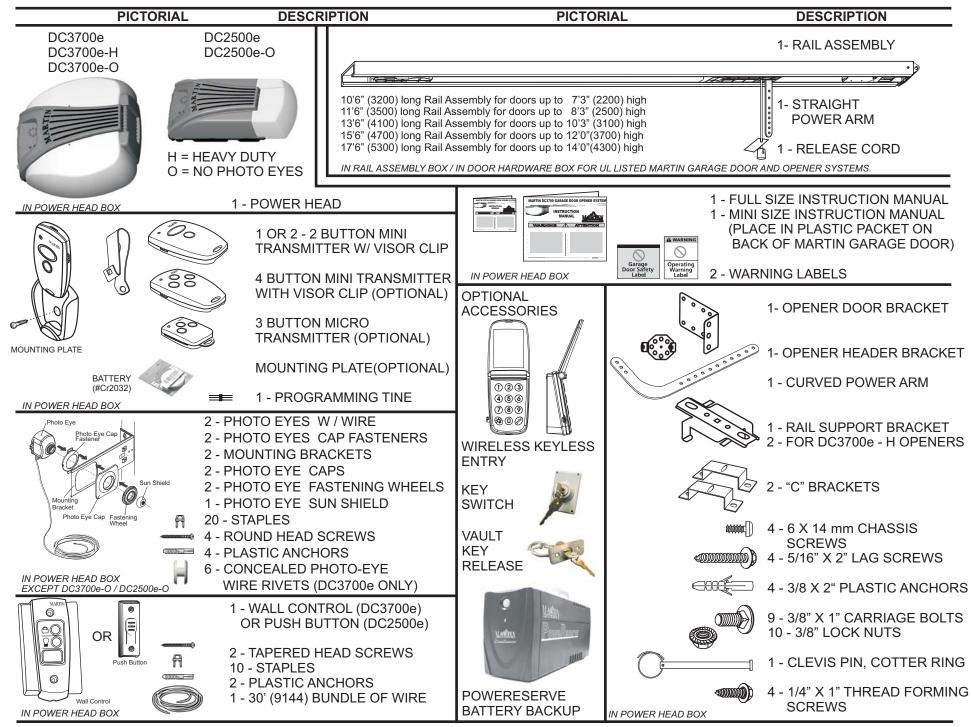


# MARTIN CENTER-MOUNT OPENER INSTALLATION

- May be mounted off-center for Martin Finger Shield Garage Door Systems only -



# MARTIN GARAGE DOOR OPENER PACKAGE CONTENTS: 1 - POWER HEAD BOX, 1 - RAIL ASSEMBLY BOX



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# WARNING TO REDUCE THE RISK OF SEVERE INJURY OR DEATH, READ AND FOLLOW ALL INSTRUCTIONS

Do not install this opener or any other opener on "HIGH RISK" garage doors that may cause severe injury, entrapment or death! See back page for serious injuries which may occur if "HIGH RISK" areas are left uncorrected. Martin Garage Doors are "Low Risk".

# **IMPORTANT INSTALLATION, MAINTENANCE & SAFETY INSTRUCTIONS**

- Untrained or Negligent Installing, Adjusting and Servicing can be Dangerous! The garage door springs and related parts can cause serious injury or death! IF YOU ARE UNSURE, CALLATRAINED MARTIN DOOR DEALER!
- Garage door should be balanced and easy to open and close by hand.
- Locks should be disabled and pull down ropes should be removed.
- Locate wall control/push button within sight of door, at min. height of 5' (1520) so small children cannot reach it, and away from all moving parts of door. See Step 8.
- Emergency release tag should be installed above knob and adjusted to about 6' (1830) above the floor.
- **Risk of electrical shock** is explained in Step10. Do not connect opener to source of power until instructed to do so.
- Entrapment and warning labels should be installed next to the wall control/push button as explained in Step 14.
- Where possible, install the door opener 7' (2130) or more above the floor.

- **Monthly**, check the opener's down cycle safety reverse. The door must reverse when it contacts a 1 1/2" (38) high object (or a 2X4 board laid flat) on the floor, in line with the door opener. A closing door must also reverse if the photo eyes are interrupted. See Steps 12,13.
- Always keep the moving door in sight and away from people and objects until it is completely closed. NO ONE SHOULD CROSS THE PATH OF THE MOVING DOOR.
- NEVER GO UNDER A STOPPED, PARTIALLY OPEN DOOR
- **Do not allow children** to operate or play with the garage door opener controls. Keep all remote controls away from children.
- **The emergency release** should only be used when garage door is in the closed position. Weak or broken springs may cause door to fall if released in the open position, increasing the risk of severe injury or death. Use caution when using the release with door open.
- Monthly visually check the lift cables, spring assembly, hardware, etc. for wear and stability.
- If the Safety Reverse or any other part of the garage door and opener system do not work properly, or if you do not understand, call a trained Martin Door Dealer.

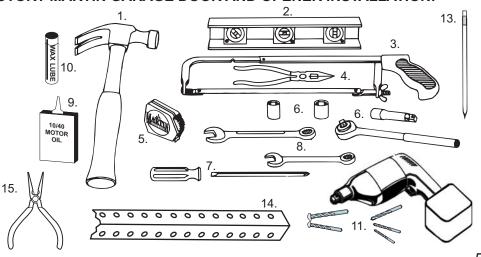
# SAVE THESE IMPORTANT INSTRUCTIONS

# THE FOLLOWING ITEMS ARE HELPFUL TO COMPLETE A SATISFACTORY MARTIN GARAGE DOOR AND OPENER INSTALLATION:

- 1. Hammer
- 2. Level (magnetic)
- 3. Hacksaw
- 4. Wire Cutters
- PARENTHESIS ( ) ARE MILLIMETERS IN THIS INSTRUCTION MANUAL.

ALL MEASUREMENTS IN

- 5. 18' (5.5) measuring tape
- 6. Socket wrench set for 7/16" (11), and 9/16" (14) with 3" (76) extension
- 7. Regular and phillips screwdriver
- 8. End wrench set for 7/16" (11), and 9/16" (14)
- 9. 10/40 motor oil lubricant
- 10. Wax lubricant (paraffin, candle, etc.)
- 11. Cordless drill with 1/8" (3), 13/64" (5), 1/4" (6) bits plus 1/4" and 3/8" (6 and 10) masonry bits
- 12. Step ladder (not shown)
- 13. Pencil
- 14. Punched angle opener hanger: 8' X 1-1/4" X 1-1/4" (2440 X 32 X 32)
- 15. Needle nose piler and wire stripper.
- NOTE: Bolts, lock nuts and lag screws for fastening the punched angle are furnished with the door opener hardware fasteners.



# **OPENER DOOR BRACKET GUIDELINES**

**ONLY Martin Finger Shield Garage Door Systems allow you** to choose center, off center or side mounting for a safer, more attractive opener installation. See page 2 and 3

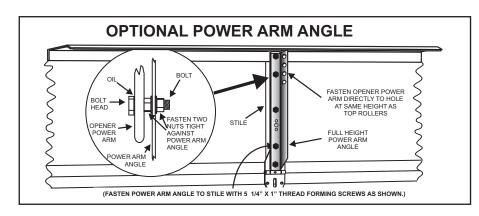
WARNING! Other brand doors are designed for center mounted openers only. Off center or side mounted installations may result in other brand doors binding, side shifting, twisting, and falling, as the lift cables may detach from the cable drums.

**A Martin Opener** requires 1 1/2" (38) more clearance than the required garage door clearance.

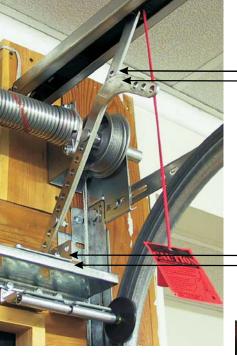
## **Opener Door Bracket Exception**

Martin Doors over 18'2" (5540) wide, high wind Martin Doors and Martin wood doors over 10'2"(3100) wide use 3 1/4"(83) wide "U" struts that fasten over top roller brackets. The opener door bracket fastens on top of this "U" strut, at any location with four 1/4"(6) thread forming screws. With the door in the closed position, fasten straight power arm to reversed curved power arm (curve may be cut off). The reversed curved power arm is first fastened to opener door bracket. Fasten power arms together at about a 45° angle for smooth opening and closing of door. For low clearance installations, try using the straight power arm only for fastening to the opener door bracket.

See Figures A,B



# **FIGURE A**



LOW CLEARANCE

MARTIN OPENER DOOR BRACKET

FASTENED TO CENTER STILE AND REVERSED "L" STRUT. -

AT A 45° OR MORE ANGLE

## SIDE MOUNT 12"(305) CLEARANCE

ONE STRAIGHT POWER ARM AND ONE REVERSED CURVED POWER ARM. BOTH FASTENED TOGETHER AT A 45° ANGLE.

MARTIN OPENER DOOR BRACKET FASTENED TO 3 1/4"(83) WIDE "U" STRUT

# **FIGURE B**



## INSTALLATION INSTRUCTIONS FOR MARTIN GARAGE DOOR OPENER SYSTEMS

THESE INSTRUCTIONS ARE INTENDED FOR PROFESSIONAL GARAGE DOOR OPENER INSTALLERS. <u>READ THROUGH THE COMPLETE INSTRUCTION MANUAL AND APPLICABLE</u> <u>SUPPLEMENTAL INSTRUCTIONS BEFORE BEGINNING.</u>

# STEP 1 FASTENING THE OPENER DOOR BRACKET

Study "Opener Door Bracket Guidelines" on page 2, 3, and 6.

**Decide** if the opener will be mounted to the center, off center or side of the garage door. Center and off center mounted openers always require a "full width" top strut on the door. If side mounted, Martin Doors up to 12'2" (3700) wide may or may not require a top strut.

**Fasten** the opener door bracket under the top roller bracket for side mounting or on the stile and strut for center/off center mounting. Fasten with 1/4" x 1" Thread Forming Screws. See "Exception" on page 6.

**Fasten** the curved power arm to the opener door bracket with 3/8" X 1" short neck carriage bolt and two 3/8" lock nuts as shown in the "Opener Door Bracket Guidelines" on page 2 and 3.

**Raise** the curved opener power arm straight up and touch the torsion tube or spring. Make a vertical mark on header, in line with the power arm. This mark will be the vertically centered location for the opener header bracket. See Figure 1

Note: To hold the top of the curved power arm from falling down, temporarily tie it to the top of the door bracket or strut. See Figure 1

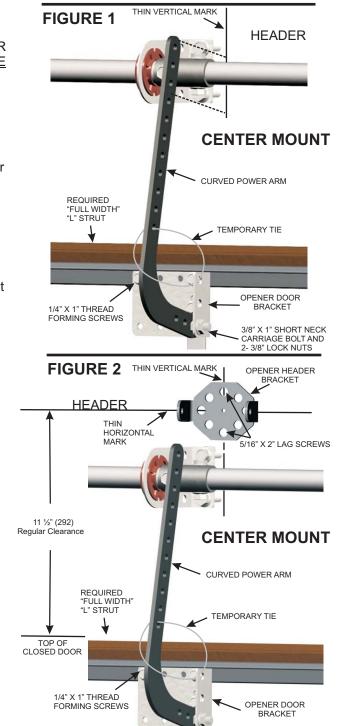
# STEP 2 FASTENING THE OPENER HEADER BRACKET

**Make** a horizontal mark on the header 2" (51) above the highest movement of the door as it opens. See figure 2.

The following are approximate measurements above the top of a closed door to the horizontal mark on the header:

- 11 1/2" (292) for 12" (305) regular clearance track.
- 6 1/2" (165) for 8" (203) low clearance track.
- 5" (127) for 4 1/4" (108) low clearance track.
- 3 1/2" (89) for 2 <sup>1</sup>/<sub>2</sub>" (64) low clearance track.

**Fasten** the opener header bracket to the header with two 5/16" X 2" lag screws. The vertical and horizontal marks are the "centered location" marks.



# STEP 3

# FASTENING THE RAIL ASSEMBLY TO THE POWER HEAD

**Place** the rail assembly onto the power head chassis by lining up the sprocket assembly opening with motor shaft. Make sure the shaft engages teeth inside sprocket assembly. Press rail assembly down firmly onto shaft and power head chassis. DO NOT HAMMER!

**Fasten** 2 "C" brackets over rail assembly and onto chassis. Flanges on "C" brackets must fit into the four recessed areas on chassis. The rail assembly must be at a right angle to the power head for the "C" brackets to fit properly. See Figure 3

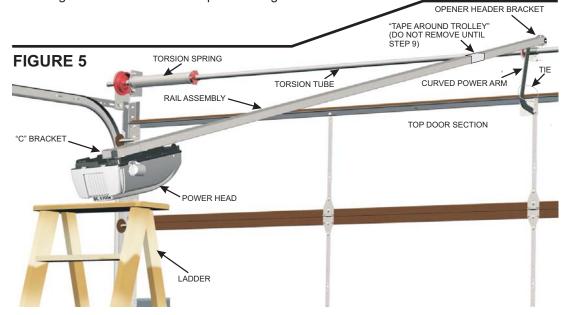
**Insert** 6 X 14 mm chassis screws through "C" bracket holes and into chassis holes, and tighten screws by hand with a phillips screw driver. The "C" brackets must firmly hold rail assembly to chassis. See Figures 3, 4.

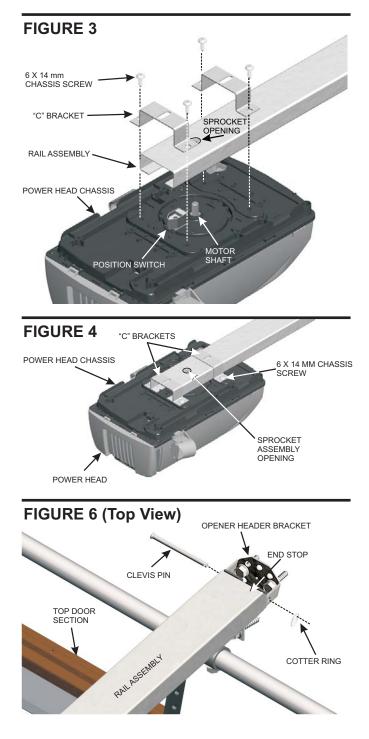
**Do not** remove tape around the trolley and straight power arm until Step 9. The trolley has been taped at the correct location so that the belt or chain position tab will activate the position switch, and opener computer correctly. The activation begins when the opener opens the door, from the closed position, for the first time. See Figure 5



**Place** power head on stepladder, positioning front of rail assembly on torsion tube (or on torsion spring if side mounted) for stability. See Figure 5

**Position** rail assembly end-stop within the opener header bracket and insert clevis pin through the end-stop and opener header bracket. Attach the cotter ring to the end of the clevis pin. See Figure 6





#### STEP 5 MOUNT OPENER TO CEILING

Raise the opener power head high enough to allow the door to be fully opened. OPEN DOOR BY HAND. Set a 1 1/2" (38) high object on the top part of the door, under the rail assembly. The rail assembly should be square back from the opener header bracket. See Figure 11

Twist rail support bracket onto rail assembly. See Figures 7 and 8

Slide the rail support bracket forward or backward on the rail assembly to the best location for fastening to the ceiling. See Figure 8

**Bend** tabs down to lock rail support bracket to rail assembly. See Figure 10

Fasten optional punched angle to the rail support bracket. See Figures 9, 10 and 11

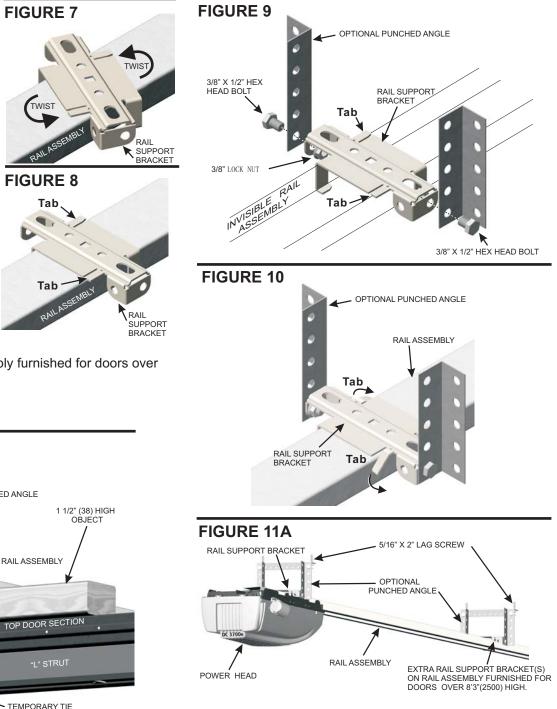
NOTE: If clearance is limited, the rail support bracket can be fastened directly to the ceiling. See Figure 8

Fasten extra rail support bracket(s) to center part of rail assembly furnished for doors over 8'3"(2500) high. See Figure 11A

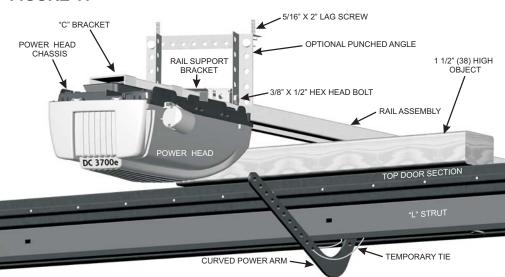
TWIST

Tab

Tab



# **FIGURE 11**



## STEP 6 LIGHT BULBS AND LIGHT LENSES

Twist light bulb(s) (not included), maximum 60W, into light bulb sockets.

**Position** light lens tabs with corresponding slots in power head and chassis and snap into place. Two screws are also furnished to fasten bottom part of DC3700e light lenses. See Figure 12A or 12B

#### STEP 7 PHOTO EYES SAFETY SYSTEM For Martin DC2500e, DC3700e, DC3700e-H

#### **Connecting Wires to Photo Eye:**

**Remove** about 1/2"(13) of insulation from the ends of the white and black striped photo eye wiring. **Open** the cover flap in the bottom of the photo eye.

**Push** wire ends directly into terminal holes. To remove wiring, depress the terminal "tabs" and pull wiring out. See FIGURE 13

Place the wires in the slot on the right side of the cover flap and close. See FIGURE 13

#### Mounting the Photo Eyes directly to Wall:

**Locate** the mounting position 3" to 5" (76 to 127) above the floor for maximum protection. **Using** the round-head screws, secure the photo eye to the wall. See FIGURE 14 **Repeat** for the other photo eye. Use shims to align. See page 21

#### Mounting the Photo Eyes to Brackets:

**Locate** the mounting position 3" to 5" (76 to 127) above the floor. Brackets can be mounted in any position as long as photo eye beam will have a clear path from one side of door to the other side. Do not touch vertical tracks because they move as door opens and closes.

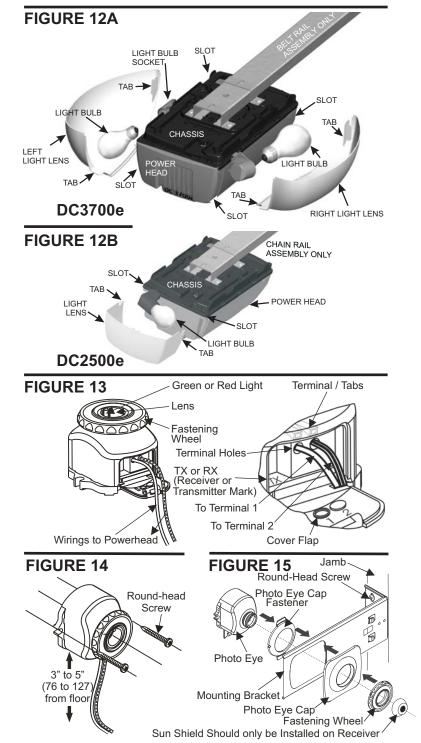
Using the round-head screws provided, fasten the bracket to the wall. See FIGURE 15

Attach the photo eye cap and the photo eye cap fastener to the bracket. Attach the photo eye to the bracket with the fastening wheel. See FIGURE 15

Align photo eyes, so they face each other before tightening fastening wheels. See FIGURE 33 Photo eyes maintain an invisible, unbroken beam between each other. When the photo eyes are connected to the power head and the power is on, the green light on the transmitter photo eye will illuminate. When the photo eyes are aligned, the red light on the receiver photo eye will illuminate. Slightly loosen the fastening wheel on each photo eye. Rotate the photo eye in the photo eye cap or slide it in the adjustment area of the bracket until eyes are aligned and the red light on the receiver photo eye illuminates. See FIGURE 33 and page 21

**Tighten** the transmitter fastening wheel only when you are sure the photo eyes are center point aligned. See page 21

WARNING: RISK OF ENTRAPMENT. Do not attempt to install Martin DC2500e-O, DC3700e-O (no photo-eye openers), on any door except the approved, U.L. Listed Martin garage door and opener system. Attempting to do so will void the U.L. Listing and warranty of the opener.



# \*\*\***STEP 7** CONTINUED\*\*\*

# CONNECTING WIRES TO POWER HEAD

**Route** wiring through clip on bottom of photo eye holder, then run wires along wall and ceiling to power head chassis. Use provided staples to fasten wiring to wall, joists and/or ceiling. Do not pinch wiring.

NOTE: As an alternative, the wiring can be routed along the top of the rail assembly, or along the outside of the

garage door track. Be sure the wiring is routed away from all moving parts of door and rail assembly. (For DC3700e with Martin Door applications, see concealed photo-eye wire attachment kit instructions).**Open** the control panel cover by gently pulling on the 2 tabs, allowing the cover to hang open. To remove, pull carefully on the cover corner near one of the hinges. Do not twist cover or hinges may break. See Figure 23

**Route** wires through wire guide at top of power head chassis into terminal area of control panel. Separate double wire from each photo eye into two single wires: 1) the white wire and 2) the black striped wire. See Figure 17

**Remove** about 1/2" (13) of insulation from the end of each of the four single wires. Twist the white wire ends together and twist the black striped wire ends together. Insert twisted white wire ends firmly into terminal hole #1 by pushing directly into hole. If wires are difficult to insert, a screwdriver may be used to depress the terminal tab while inserting the wires. To remove wiring, depress terminal tab again and pull wiring out. Repeat procedure for the twisted black striped wire ends, except insert them into terminal hole #2. See Figure 17

## STEP 8 WALL CONTROL / PUSH BUTTON

The wall control/push button will allow you to control your garage door from inside the garage. It must be mounted within sight of the garage door, clear of all moving garage door parts or any associated parts, at least 5' (1520) above the floor, out of children's reach. The wall control/push button should only be used when the door area is free of people or any obstructions.

# FASTENING THE WALL CONTROL:

Attach wiring to back of wall control. White wire end attaches to terminal #3 screw; black striped wire end attaches to terminal #4 screw.

**Locate** where top mounting screw will go. Mark location on wall. Drill 1/16" (1.5) pilot hole into wall. Fasten top screw into wall with screw head out from wall about 1/8" (3). Fasten wall control into top slot hole by pushing down firmly onto screw head. For drywall, concrete, etc., drill 3/16" (5) pilot hole for anchors. See Figure 18

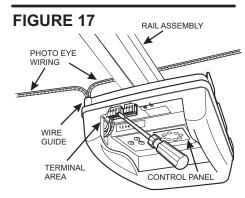
**Mark** and drill 1/16"(1.5) pilot hole through bottom screw hole. Insert screw through bottom hole from the front, and tighten screw. Route wiring from behind through one of the recessed cutouts. Avoid pinching the wires.

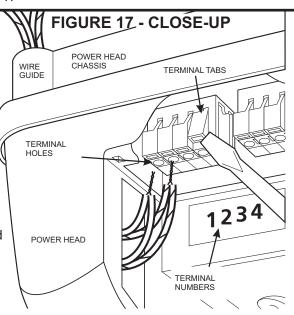
# CONNECTING WIRES:

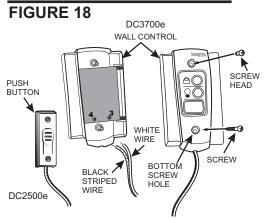
**Route** wiring through cutout, along wall and ceiling, to opener power head chassis. Use provided staples to secure wiring. Do not pinch wiring.

Route wiring through wire guide of chassis to terminal area of control panel. See Figure 17

**Remove** about 1/2" (13) of insulation from the end of each wire. Insert white wire end firmly into terminal hole #3. Insert black striped wire end into terminal #4. To remove wiring, depress tab and pull out wiring. Multiple wall controls may be installed, parallel or series, if wires are properly connected to terminals 3 and 4 as explained.







# STEP 9 FASTENING POWER ARMS

**Close** the garage door by hand.

**Remove** tape from rail assembly holding straight power arm and allow it to hang freely. See Figure 19

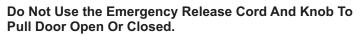
**Pull** the emergency release cord to disconnect trolley (A red square dot will appear next to the underside red catch). Slide trolley to about 12" (305) from the opener header bracket. See Figure 20

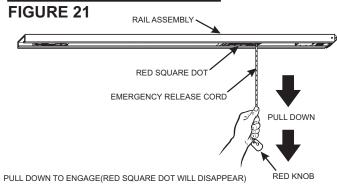
**Position** straight power arm and curved power arm so at least two sets of holes line up.

**Fasten** arms together with 3/8" X 1" short neck carriage bolts and 3/8" lock nuts. Remove Temporary Tie. See Figures 19 and 20

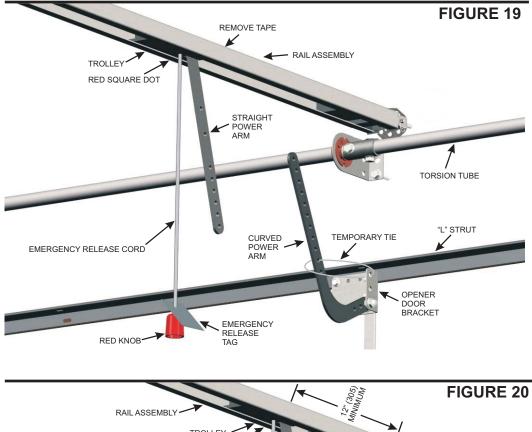
**Pull** the emergency release cord to activate trolley(The red dot next to the underside red catch will disappear). Raise door by hand until trolley locks with belt or chain connector inside rail assembly. Pulling down on the emergency release cord with the attached knob connects or disconnects the trolley to the connector on the chain or belt. See Figure 21

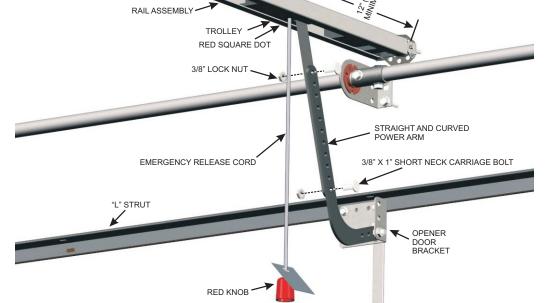
**Always** close the door before releasing the trolley from the connector. The emergency release tag must be installed above the red knob and adjusted to about 6' (1830) above the floor. See Figure 20





PULL DOWN TO ENGAGE(RED SQUARE DOT WILL DISAPPEAR) PULL DOWN TO DISENGAGE(RED SQUARE DOT WILL APPEAR)





#### STEP 10 CONNECT OPENER TO POWER

## CORD AND PLUG

To reduce the risk of electric shock, your opener is provided with an insulated power cord with a 3-prong grounding plug. The power cord permits easy connection to and disconnection from an electrical outlet. The power cord must be plugged-in to a standard grounded outlet. If there is no outlet available at the location, you must have a qualified electrician install an approved-grounded outlet at the proper location.

**WARNING!** To help prevent electrocution or fire, etc., the installation and wiring and outlet must be done in accordance with local electrical and building codes. DO NOT use an extension cord. DO NOT use a 3-prong to 2-prong plug adapter. DO NOT modify or cut off the grounding pin on the plug.

**Plug** the power cord into a properly grounded outlet. The #8 LED on the opener control panel will illuminate, showing that the power is on. See Figure 23

**OPTIONAL PERMANENT WIRING: (If required by your local electrical code) WARNING!** Contact a qualified electrician to run the necessary wiring to your opener and to perform the electrical connections.

**Disconnect** the power at the circuit breaker.

**Remove** the Power Head Housing. Unsnap the power cord strain relief cover by disengaging the tabs. Cut the power cord within 6" (152) of the terminal block. Replace the strain relief cover by snapping tabs back into place. Knock out conduit hole, and bring in the permanent wiring and conduit. Secure conduit to chassis. Attach wiring using suitable wire nuts (not provided). Reinstall power head housing.

**Connect** power at the breaker. The #8 LED on the opener control panel will illuminate, showing that the power is on. See Figure 22

#### STEP 11 MARTIN "SMART COMPUTER" CONTROL PANEL

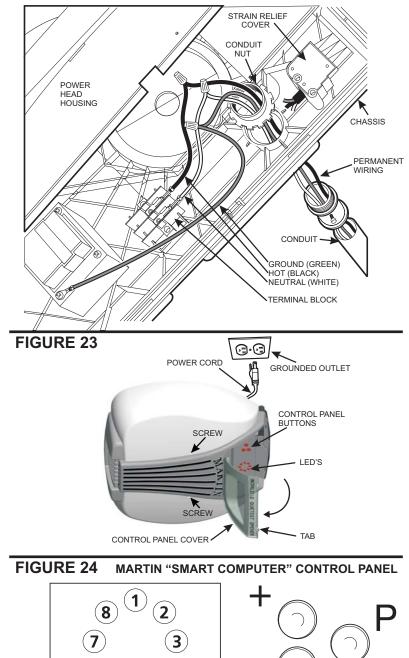
**Open** control panel cover by gently pulling on the 2 tabs. Do not twist cover or hinges may break. See Figure 23

The 3 Control Panel Buttons are labeled "P", "+", and "-". The circular display contains 8 numbered LED's. See Figure 24

NOTE: When setting the adjustments, face the garage door while looking up at the control panel. It is easier to program if control panel cover is removed.

The LED's show useful information regarding the opener's normal use as well as Fault Finding. See Figure 24 and page 23

# FIGURE 22 OPTIONAL PERMANENT WIRING



CIRCULAR LED DISPLAY

CONTROL PANEL BUTTONS

## \*\*\*STEP 11 CONTINUED\*\*\*

# SETTING THE ADJUSTMENTS

Programs "A", "B" and "C" must be followed precisly. Do not short cut the programming process or the opener will soon become very erratic. If this happens, follow "Clear Programmed Settings From Computer" on page 15 and start over again by following Step 11 correctly.

**Before beginning**, confirm that the garage door is the closed position, the trolley is connected to the belt connector, and the #8 LED is illuminated showing that the power is on.

# "A" PROGRAM

This program will learn open and close travel limits and the first transmitter code. Important: Read "Note" on Page 15

 Press the "P" button for 3 seconds. The LEDs #8, #1, #2 should illuminate. See FIGURE 26 Note: The LEDs will blink while pressing the "+" and "-" buttons.
 Press and hold the "+" button until the door is in the opened position. Release this button. If

the door is not in the desired position, press the "+" button or the "-" button to move it slightly. Once the door is in the desired position, press and release the "P" button. See Figure 26 LEDs #6, #5, #4 should illuminate. See Figure 27

**Press** and hold the "-" button until the door is in the closed position. Release the button. If the door is not in desired position, press the "+" or the "-" button to move it slightly. Do not close door tight on floor. Once door is in desired position, press and release the "P" button. See Figure 27 LEDs #6 and #8 should illuminate, #7 should be blinking. See Figure 28 While LED #7 is blinking, press and hold the desired button on the transmitter. When the LED #7 blinks rapidly, release the transmitter button. The opener has now learned the particular code of this transmitter (for additional transmitter programming see Figures 39, 39A, 39B). Press and release the "P" button. This stores the code in memory. As the LEDs will fade out in a circular pattern the operational mode LEDs #4 and #8 should illuminate.

# **"B" PROGRAM**

# This program will learn the open and close weight of the door plus 15 lbs (7).

**Press** and release the "+" button. The door should open to its programed position. **Press** and release the "-" button. The door should close to its programed position.

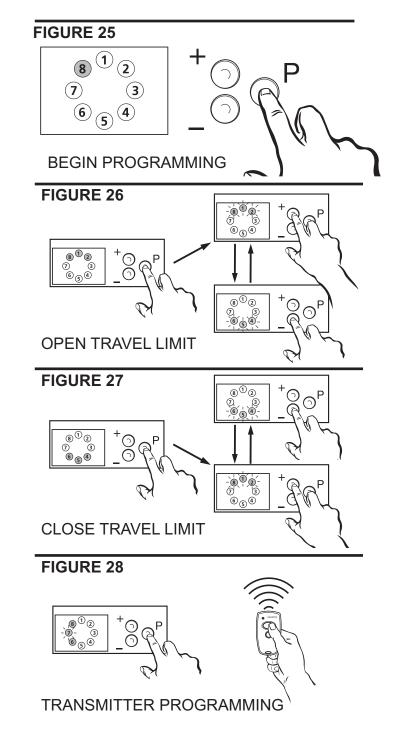
# "C" PROGRAM

# This program will memorize all settings.

**Press** and release the transmitter button. The door should open to its programed position. **Press** and release the transmitter button. The door should close to its programed position.

# END OF PROGRAMMING

**Example of Programming Change:** If the close limit needs to be changed, follow "A" program, except press "P" button twice to bypass the open limit setting. After close limit setting is completed, press "P" button twice to bypass transmitter code learning. LEDs #4 and #8 should illuminate. Complete "B" and "C" programs. End of programming.



# **CLEAR PROGRAMMED SETTINGS FROM COMPUTER**

#### The Door Should Be In The Closed Position

**Press** and hold the "P" button 10 seconds until #2 LED is the only one illuminated.

**Press** "-" button to cause the #1 LED to be the only one illuminated.

Press "P" button. #8 LED will start to blink.

Press "P" button. #1 LED will start to blink rapidly.

Press "+" button. #1 LED will illuminate.

**Press** "P" button. Various lights will illuminate on and off as the opener computer clears and returns to original operating mode.

**LED** #8 and #4 will be illuminated.

**Reprogram** opener computer, see STEP 11.

**NOTE:** Each time the door is opened or closed the #5 LED illuminates about 2 seconds as the belt tab activates the reference switch on the power head chassis. This is a visual check regarding

# PHOTO EYES OR NO PHOTO EYES

For DC2500e-O or DC3700e-O UL Listed Martin Door and Opener Systems

## The Door Should Be In The Closed Position

**Press** and hold the "P" button until #2 LED is the only one illuminated.

Press "+" or "-" button to cause the #8 LED to be the only one illuminated.

Press "P" button. #1 LED will start to blink.

**Press** "P" button. #1 LED will start to blink rapidly.

**Press** "+" button if Photo Eyes are required. #1 LED will illuminate.

**OR Press** "-" button if you want to return to no Photo Eyes. #1 LED will start to blink rapidly.

**Press** and hold "P" button for 5 seconds to return opener to operating mode.

**LED** #8 and #4 will be illuminated.

computer memory retention. The "smart computer" retains memory even after a power outage. If belt tab is missing, #7 LED (Fault Code) will start blinking. See Page 23.

# **WARNING** TO REDUCE THE RISK OF SEVERE INJURY OR DEATH, READ AND FOLLOW ALL INSTRUCTIONS

# **IMPORTANT MAINTENANCE & SAFETY INSTRUCTIONS**

- Monthly, check the opener's down cycle safety reverse. The door must reverse when it contacts a 1 1/2" (38) high object (or a 2X4 board laid flat) on the floor, in line with the door opener. A closing door must also reverse if the photo eyes are interrupted. See Steps 12,13.
- Always keep the moving door in sight and away from people and objects until it is completely closed. NO ONE SHOULD CROSS THE PATH OF THE MOVING DOOR.
- **NEVER** go under a stopped, partially open door.
- **Do not allow children** to operate or play with the garage door controls. Keep the remote control away from children.
- **RISK OF ENTRAPMENT!** Do not attempt to install Martin DC2500e-O, DC3700e-O (no photo-eye openers), on any door except the approved, U.L. Listed Martin garage door and opener system. Attempting to do so will void the U.L. Listing and warranty of the opener.

- If the Safety Reverse or any other part of the garage door and opener system do not work properly, or if you do not understand, call a trained Martin Door Dealer.
- The emergency release should only be used when garage door is in the closed position. Weak or broken springs may cause door to fall, if released in the open position, increasing the risk of severe injury or death. Use caution when using the release with door open.
- Monthly visually check lift cables, spring assembly, hardware, etc. for wear and stability.
- **KEEP GARAGE DOOR PROPERLY BALANCED.** See garage door owner's manual. An improperly balanced door increases the risk of severe injury or death. Call a trained Martin Door Dealer to repair lift cables, spring assemblies and other hardware.

# SAVE THESE IMPORTANT INSTRUCTIONS

# STEP 12 **TEST DOWN REVERSAL**

**Place** a 1 1/2"(38) high object (or a 2X4 laid flat) on the floor, in line with the door opener. When the closing door contacts the object, it should stop, reverse, and automatically return to the open position. See Figure 32.

If the door does not reverse, disconnect the opener and follow "Clear Programmed Settings From Computer" on page 15 and start over again by following Step 11 correctly.

# **STEP 13** TEST DOWN CYCLE PHOTO EYES REVERSAL For Martin DC2500e, DC3700e, DC3700e-H

Photo eyes must be clean and properly aligned. Rotate photo eyes vertically or horizontally for correct alignment. See Figure 33.

The green light on the transmitter photo eye and the red light on the receiver photo eve must illuminate or the door will not close. See Figures 33 and 34

Start the door in the downward direction. Interrupt the invisible beam by waving a solid object between the photo eves. The Door Must Reverse! See Figure 35

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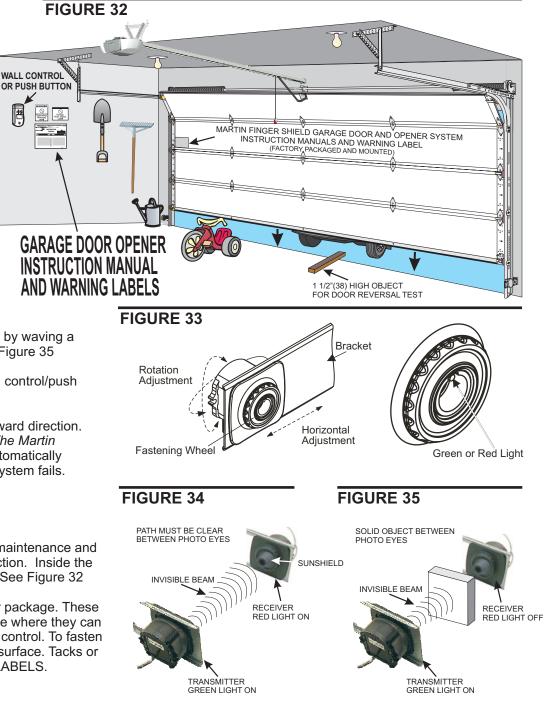
**Faulty** photo eves can be bypassed with constant pressure on a wall control/push button.

NOTE: To test the Up Stop, place an object to stop the door in its upward direction. The opener should stop when the door contacts the object. The Martin Opener also has a third reversal protection system, which automatically opens the door in about 60/80 seconds if Opener Reversal System fails.

# **STEP 14** APPLY LABELS TO INSIDE OF GARAGE

Martin Finger Shield<sup>™</sup> Garage Door and Opener Systems include a maintenance and warning label on a packet fastened to the backside of the #3 door section. Inside the packet are the owner's garage door and opener instruction manuals. See Figure 32

**Important** safety and instruction labels are included with your opener package. These labels and the Instruction Manual must be fastened inside your garage where they can be easily seen by all. We recommend fastening them next to the wall control. To fasten labels, peel off the protective backing, and press onto smooth, clean surface. Tacks or additional adhesive may be necessary. DO NOT PAINT OVER ANY LABELS. See Figure 32



SUNSHIELD SHOULD ONLY BE INSTALLED ON RECEIVER

#### STEP 15 TRANSMITTERS

## THE BATTERY:

**Pry** transmitter apart using a small coin to expose battery. The 3 Volt #CR2032 battery is shown. Battery life can last 4 to 5 years. See Figure 36.

# TRANSMITTER MOUNTING CHOICES:

**Transmitter** can be carried alone, attached to a key chain, attached to the visor clip or attached using the optional mounting plate. See Figures 36, 37, 38.

# MULTIPLE TRANSMITTERS:

**Each** transmitter has been factory programmed with different private security codes. For your information there are 284 trillion different codes. 2-channel transmitters have 2 different codes. 4-channel transmitters have 4 different codes. Additional transmitters that come with the opener or are purchased separately as accessories have their own different codes that must be changed to match your first transmitter.

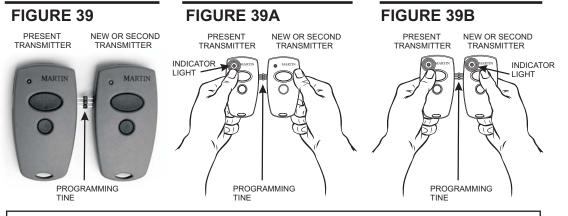
Connect the programming tine to both transmitters. See Figures 38, 39, 39A and 39B.

**Press** and hold button on your present transmitter. Indicator light will illuminate. See Figure 39A. While still holding the 1st transmitter button, press and hold the button on the new or second transmitter. Code transfer will occur in approximately 2 seconds when the indicator light will blink and then illuminate on the new transmitter. See Figure 39B

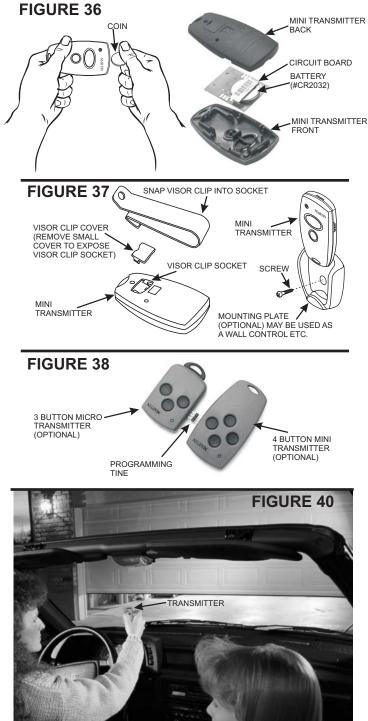
The 315 MHz transmitters are "Home Link" compatible. Follow instructions furnished in the automobile owners manual for non-rolling code applications.

# **TRANSMITTER OPERATION:**

**Press** button until garage door begins to move. The indicator light on the transmitter will illuminate. Press button at any time during travel to stop the garage door. See Figure 40



FCC Certified: This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



# \*\*\*STEP 15 CONTINUED\*\*\*

# ANTENNA:

**The** 315 MHz receiver antenna wire on the back of the opener is about 13"(340) long and can have multiple arrangements for the best distance. In a "normal installation" the distance from the transmitter to the power head should be 50' (15000) to 150' (45000). **Do not lengthen or shorten the antenna.** See Figures 41, 42.

NOTE: The distance from the transmitter to the opener power head may be reduced by electrical interference in the area, spherical disturbances in the area, various lights or transformers in and out of the garage, automatic sprinkler system timers, various audible or inaudible sounds, noise, radio signals in the area, concrete, steel or lead in and around the garage, antenna wire touching any metal. If necessary, use plastic or string type ties to keep antenna wire away from punched angle, etc.

# STEP 16 WALL CONTROL/PUSH BUTTON OPERATION

The wall control button will illuminate when the wires are properly connected as explained in Step 8.

**Press** wall control/push button until garage door begins to move. Press button at any time during travel to stop the garage door. See Figure 43.

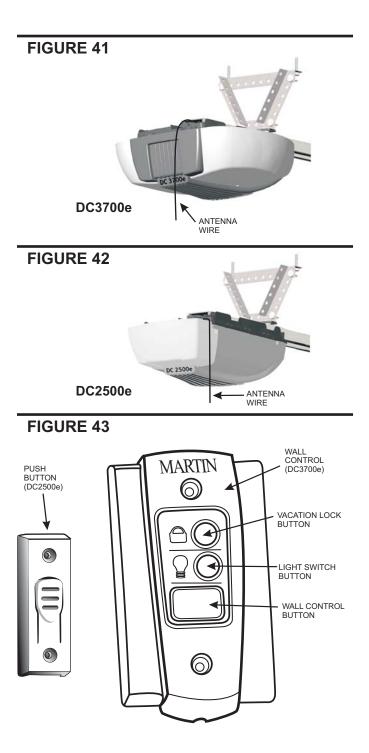
**The** vacation lock-out feature on the wall control is used to lock out all remote control transmitters. The wall control button or keyless entry system can still activate the door. **Press** and hold vacation lock button for 2-3 seconds to activate lock-out. The wall control button will blink continuously while lock mode is active. To unlock, press and hold vacation lock button for 2-3 seconds. The wall control button will then return to normal illumination. See Figure 43

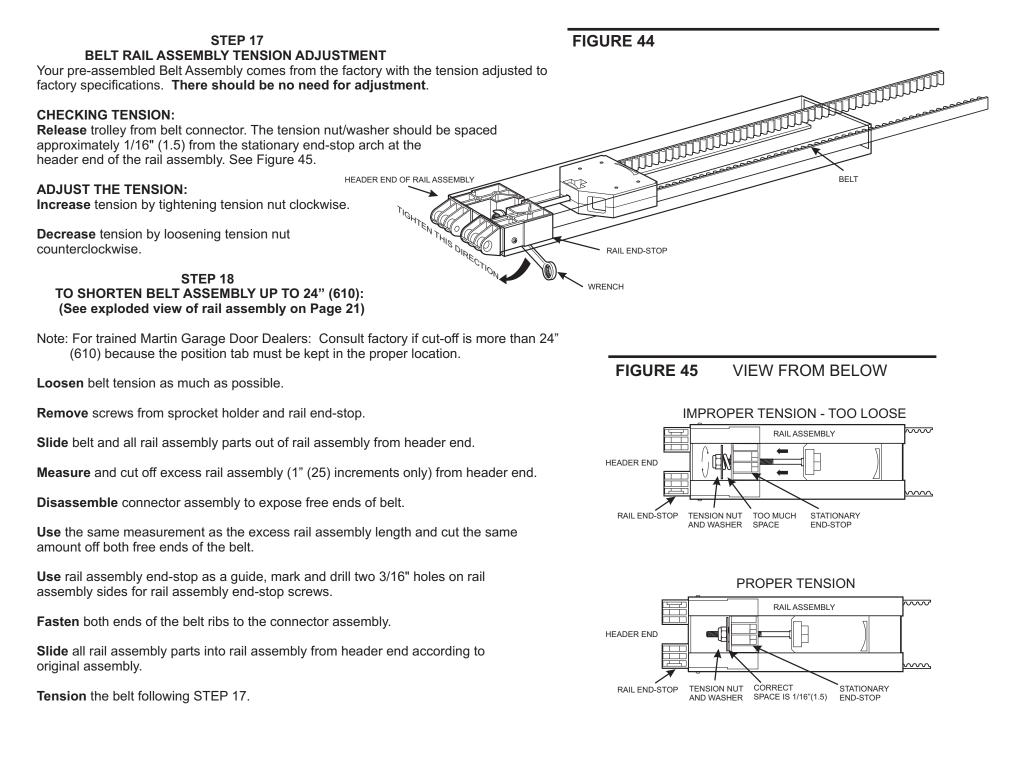
NOTE: The opener will accept multiple wall controls/push buttons if the wires are properly connected as explained in STEP 8.

# **OPENER LIGHTS OPERATION:**

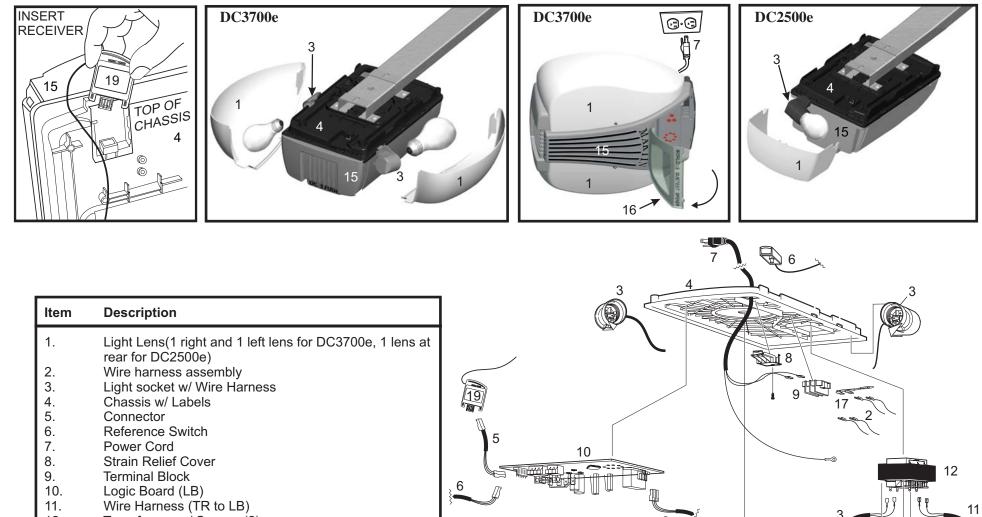
**Lights** will illuminate for about 4 minutes whenever opener is activated. Lights will blink if the opener senses an obstruction. To stop lights from blinking, remove obstruction and operate door normally.

**Lights** can be turned on and off by manually pushing light switch button on the wall control. Lights turned on manually can only be turned off by manually pushing light switch button or by opening and closing the door. See Figure 43.

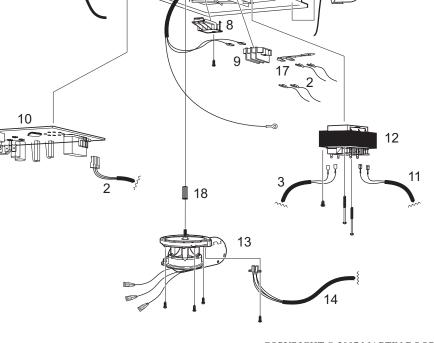




# MARTIN POWER HEAD ASSEMBLIES - EXPLODED VIEW -



- 12. Transformer w/ Screws (2) 13.
- Motor Assembly complete with: Motor, Mounting Plate, RPM Sensor w/ Harness, RPM Wheel, Screws (4)
- RPM Sensor w/ Harness and Screw 14.
- 15. Housing w/ Screws & Labels
- Control Panel Cover w/ Label 16.
- 17. Varistor
- 18. Motor Shaft Adapter (DC3700e only)
- Modular Receiver(315 MHz) 19.



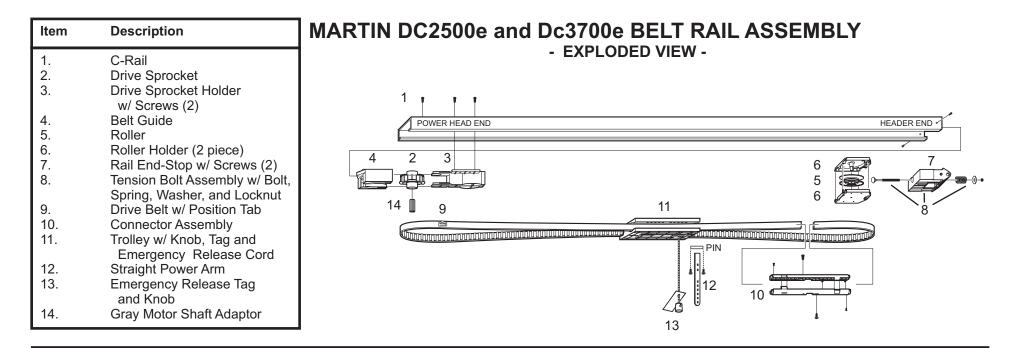
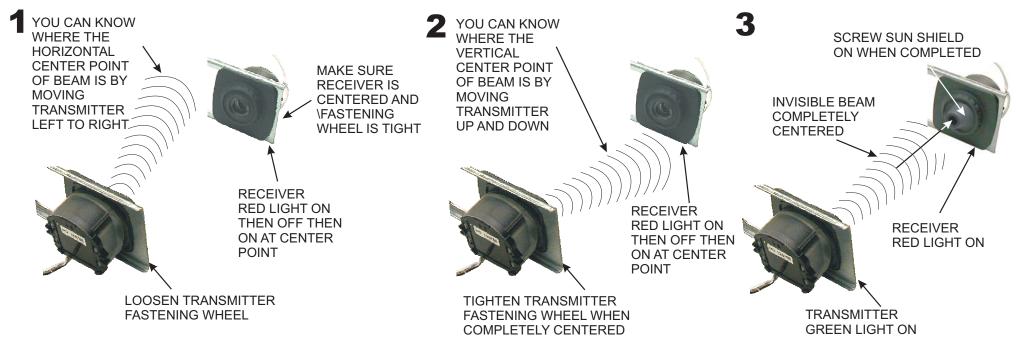


Photo-eye centering techniques - For Martin DC2500e, DC3700e, DC3700e-H Openers



#### Situation: Likely Cause and Solution Does opener have electricity? Plug a lamp into the electric outlet. If it does not turn on, have a profession service the electric outlet. Opener does not Have you disengaged all locks on door? If not, do so. operate from either the Has snow or ice built up under door? Door may be frozen to ground. Remove any restrictions. wall control/push button The garage door spring may be broken. Call a trained Martin Door Dealer. or transmitter: Are wiring connections correct? Check wall control wiring. See STEP 8. Opener operates from transmitter but not from Is wall control button lighted? If not, disconnect wires to wall control and momentarily touch together. If opener runs, replace wall control/push button: wall control. If opener does not run, check wiring connections at opener and check wires for shorts or breaks under staples. Opener operates from Is the wall control button light blinking? If so, your opener is in the vacation / lock mode. Push vacation lock button to turn off. Has the opener learned the code of the transmitter? Repeat transmitter programming steps. See STEP 15. wall control/push button but not the transmitter: Have all transmitters been set with the same code? Repeat code learning procedure. See STEP 15. **Does** the transmitter indicator light blink when the transmitter button is pressed? If not, replace battery. Are photo eyes (if installed) obstructed with dust and spider webs, or out of line? Keep photo-eyes clean. If so, door will only close while wall control/push button is pressed and held. Door does not Is something obstructing the door? Remove obstructions only after ensuring door area is free of persons, pets, and any other objects. open completely: If door has been working properly but now doesn't. Check door for smooth operation. See STEP 11 and 12. Door does not close Is something obstructing the door or in the path of the photo eyes? Remove obstructions only after ensuring door area is free of completely: persons, pets, and any other objects. Rail assembly may require a center support to ceiling. If door has been working properly but now doesn't. Check door for smooth operation. See STEP 11 and 12. Door opens but will Check the photo eyes for proper connection and alignment. Clean the photo eyes. See STEP 11 and 12. not close at all: Door reverses for no Is something obstructing the door? Clear ice, snow, sand or dirt from garage floor area where garage door closes. Also, pull emergency apparent reason: release knob with door in closed position. Open door manually. If it is unbalanced or a broken spring, call a trained Martin Door Dealer. See STEP 11 and 12. Opener lights do not Replace the light bulb(s)maximum 60 watts each. Use a standard size garage door opener bulb if regular type bulb burns out prematurely. illuminate: Opener light does not Is the wall control light switch on? Press light switch button to turn off. turn off: Opener strains to Door may be out of balance or springs are broken. Close the door and use emergency release cord to disconnect trolley. Open and operate door: close door manually. A properly balanced door will hold itself halfway open while being supported entirely by its springs. If it does not, leave trolley disconnected and call a trained Martin Door Dealer. Opener does not move **Springs** are broken or door is out of balance. Call a trained Martin Door Dealer. door at all: Door may be locked with a manual door lock. Disable or remove any manual door locks. Opener won't work due Use the emergency release cord to disconnect trolley. Door can be opened and closed manually. When power is restored, reconnect to power failure: trolley and resume automatic operation of door. See STEP 9.

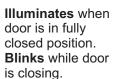
**HAVING A PROBLEM?** 

# **USEFUL LED STATUS INFORMATION**



become disconnected, obstructed or not aligned. See page 21

door is in fully opened position. Blinks while door is opening.



**Illuminates** for 2 seconds each time the belt tab activates the reference switch as the door opens or closes.



**Illuminates** when opener is receiving signal from wall control button. Blinks rapidly when opener is receiving a signal from transmitter or keyless entry. Blinks slowly after activating vacation lock on wall control button



Illuminates when power is on.

# FAULT FINDING - FOR TRAINED MARTIN GARAGE DOOR SERVICE TECHNICIANS LEDS WILL DISPLAY OPERATING MODE OF OPENER ALTERNATING WITH LEDS THAT DISPLAY FAULT CODE

LED FAULT DISPLAY = FAU	LT CODE	PROBLEM	SOLUTION
#7 Blinking	7	Adjustments setting interrupted before completion	<b>Belt</b> tab may be missing (See "Note" on Page 15, also LED "5" above). Recheck adjustments if adjustment settings were not completed. See STEP 11.
#8 Blinking	8	Defective reference point.	<b>Belt</b> tab may be missing (See "Note" on Page 15, also LED "5" above). <b>Check</b> or replace reference switch.
#1, #8 Blinking	9	Defective RPM sensor	Replace RPM sensor
#2, #8 Blinking	10	Force required to move door exceeded force level	<ul> <li>Check door for obstructions, proper manual operation, proper balance, or broken springs. Clear obstructions. Was opener program correctly?</li> <li>See page 15 "CLEAR PROGRAMMED SETTINGS FROM COMPUTER"</li> <li>Start over again see step 11</li> </ul>
#3, #8 Blinking	11	<b>Opener</b> exceeded maximum run time limit for internal safety reverse	Make sure rail assembly is connected to power head and belt is moving. Check for tab on belt.
#7, #8 Blinking	15	<ul> <li>Photo eyes not connected</li> <li>Photo eyes became obstructed</li> <li>during closing door circle</li> <li>Photo eyes are dirty</li> <li>Photo eyes not aligned</li> </ul>	<ul> <li>Check photo eyes wiring and connections. See STEP 7.</li> <li>Realign photo eyes. See page 21</li> <li>Clean photo eyes.</li> <li>Replace photo eyes.</li> </ul>
#1, #7, #8 Blinking	16	Force watchdog circuit	<b>Was</b> opener programed correctly? "CLEAR PROGRAMMED SETTINGS FROM COMPUTER". See page 15 , start over again See STEP 11
#5, #6, #7, #8 Blinking	26	Under voltage	Contact qualified electrician to check power supply.
#2, #5, #6, #7, #8 Blinking	28	Learning curve	Call factory.
#2, #3, #4, #5, #6, #7, #8 Blinking	35	Electronic defect	Call factory.

# WARNING 🛆 ATTENTION

Correct all "HIGH RISK" areas before installing opener.

# IF UNSURE, CALL A TRAINED MARTIN DOOR DEALER

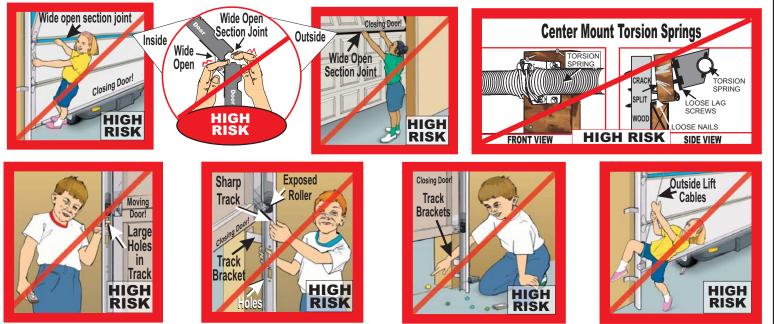
# **COMMON HIGH RISK GARAGE DOOR AREAS**

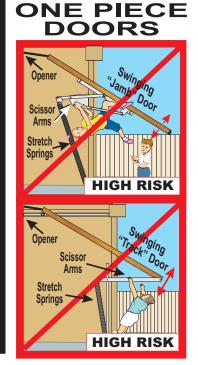
# **COMMONLY REPORTED SERIOUS INJURIES**

- Exposed holes in tracks larger than 1/4" (7) ..... Fingers entrapped or severed. Most are children.

- Exposed center mount torsion springs bracket or side mount stretch springs . . Severing of body parts and death.
- Exposed one-piece door scissor arms with side mount stretch springs ......Body parts entrapped, broken or severed. If unable to correct "HIGH RISK" areas, replace with a new Martin Door.

# SECTIONAL DOORS





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